Oil Change Subscription Plain-English Summary Sheet

QH Auto Service | Michigan Mobile Auto Service

This sheet explains the main points of the oil change subscription in everyday language. Please read it along with the Subscription Terms Acknowledgment & E-Signature Form and the QH Auto Service Terms of Service & Service Policy.

What you're signing up for

You're enrolling in a QH Auto Service oil change subscription for the vehicle and plan listed on your enrollment form. The plan is a **12-month contract**.

The deal in plain words

- **12-month commitment:** You agree to pay for the full 12-month term, even if you do not use every service.
- **Automatic payments:** You choose monthly, quarterly, or annual payments. Payments will be charged automatically to your selected payment method according to the schedule and amounts shown at enrollment.
- **Renewal:** Renewal choices can vary by plan. On plans where Square (our payment processor) offers auto-renewal, you can choose at checkout whether to renew after the first 12 months. Check the renewal choice shown for the plan you pick before you enroll.
- **Oil and vehicle-specific extra costs:** The base price covers standard vehicles requiring up to 5 quarts of oil for the oil changes included in your plan. If your vehicle needs more than 5 quarts, you'll get an invoice for the extra oil at the time of service. Extra oil is charged per quart based on your plan's category and tier:
    - Plan categories 1–3: lowest tier **$12 per extra quart**, next tier up **$14 per quart**, upper tiers **$16 per quart**.
    - Category 4 (Euro): lowest tier **$14 per quart**, upper tiers **$22 per quart**. Your vehicle may also cost a bit more if it needs premium oil weights, such as 0W-20, other specialty weights, or Euro blend, or a specialized cartridge filter. We'll tell you the extra fee and get your approval before doing that work.
- **Air filters:** Air filter replacements depend on a technician's assessment at the time of service. Some vehicles have filter housings that are very hard to reach or need lots of disassembly, and we may say no to those installs rather than risk damaging your vehicle.
- **What the plan covers:** The plan covers routine preventative maintenance, such as the services listed in your plan. It does not cover emergency repairs.

- **Appointments:** You book appointments yourself. Appointment times depend on calendar availability, so we recommend booking 7–10 days ahead.

If you cancel early

You may cancel before the 12-month term ends, but you may still owe an early termination charge. Under the subscription terms, that charge is the **greater of**:

1. The full retail value of the subscription services you've received, minus the subscription payments you've made; or
2. The remaining balance on your 12-month contract.

Example only: Suppose you pay $30 per month for 3 months, for a total of $90, and receive 3 oil changes that would each cost $50 at full retail. The first calculation is $150 in retail service value minus $90 paid, or **$60**. The remaining contract balance would be $270 ($360 total contract price minus $90 paid). Because $270 is greater than $60, the example termination charge would be **$270**. Actual amounts depend on your plan, payments, and services received. These figures are examples only, not QH Auto Service prices.

If you don't pay

If a balance remains unpaid for more than 30 days, QH Auto Service may send it to a collections agency. Where the law allows, the balance may also be reported to credit bureaus and could hurt your credit score.

Still have questions?

Contact QH Auto Service at **734 262 8677** or **A2Boosted@gmail.com** before signing. Take your time and ask us anything you're unsure about.

The Terms of Service has the full legal details. **This sheet is a summary only and does not replace the Terms of Service.**

By signing the Subscription Terms Acknowledgment form, you confirm you've read this summary and the full Terms of Service.